

Aeonix Call Accounting



For many companies, telecommunications expenses represent a significant portion of their IT costs. Even with the cost implications, most companies don't have a system for charging usage back to the appropriate business units or individuals. To effectively reduce telecommunications costs, it is first necessary to determine usage throughout the enterprise and then to make certain that telecommunications usage is charged appropriately. Then, if necessary, user behavior can be modified in order to reduce expenses.

About Aeonix

Aeonix is a pure software based Unified Communications & Collaboration solution (UC&C) that consolidates disparate business applications into a single powerful platform. It is delivered on a fault tolerant and open architecture, with intuitive management tools. Aeonix can be deployed in a private cloud environment or as an on-premise solution. Aeonix's powerful business application set includes UC&C, Contact Center and Dispatch Console solutions. This set is further enhanced by Video Conferencing, Collaboration, Unified Messaging, and Voice Recording applications, as well as by the Aeonix Call Accounting

What is Aeonix Call Accounting?

Aeonix Call Accounting is a robust, feature-rich call accounting application, delivering complete visibility into the system's telecommunications usage. Aeonix Call Accounting allows your company to comprehensively manage telecommunications expenses by tracking all incoming and outgoing calls. The data collected can instantly be reproduced in the form of statistical reports. In addition, you can track desktop phone, softphone and mobility call records for a holistic view of all your telecommunications usage.

Aeonix Call Accounting Key Benefits

- ▶ Collect and analyze call records from multiple sources
- ▶ Reduce telecommunications expenses with complete chargeback visibility
- ▶ Generate a large variety of real-time and historical reports for statistical and operational purposes
- ▶ Integrate with corporate systems such as ERP
- ▶ Search call records to target specific activities
- ▶ Monitor Real-time fraud detection, excessive usage, and inactivity alerts
- ▶ Can handle multiple streams of information from each Aeonix server

Reduce Telecommunications Expenses with Chargeback Visibility

The true value of information, however, comes from its use, not just from its collection. That's why Aeonix Call Accounting delivers baseline telecommunications usage information to corporate decision-makers in a business-ready format. Armed with this information, department heads, business unit managers and decision-makers can make strategic, accurate assessments of services costs, business usage, and accountability for chargeback. In addition, Aeonix Call Accounting can easily identify wasted network resources, such as trunk lines with little or no use that may represent a considerable monthly expense.



Protect your Business from Call Frauds

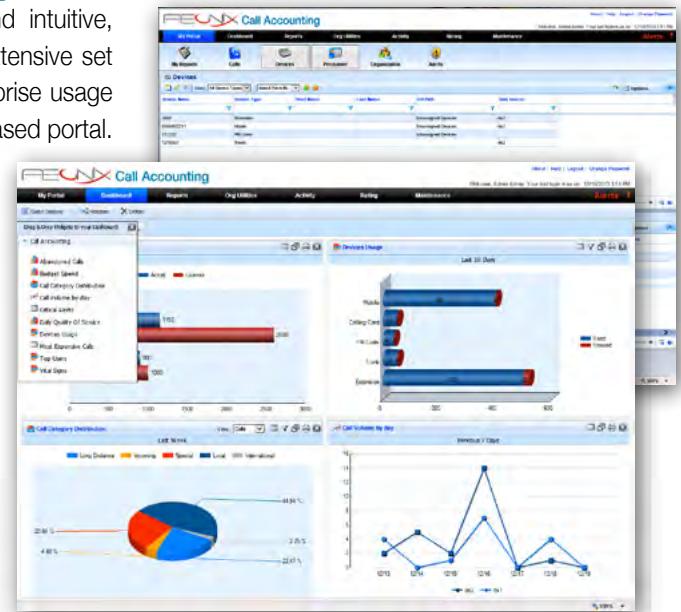
Aeonix Call Accounting can help you protect your business from internal and external call frauds. An intuitive dashboard reporting tool provides concise snapshots of the system's key performance metrics and can be configured to send an email or SMS in real-time for any suspicious call. IT managers can set up the system easily with an intuitive reporting setup tool and categorize suspicious area codes or track individual numbers to proactively prevent inappropriate telecommunications usage.

Ease of Use & Integration to Corporate Systems

The day-to-day operation of Aeonix Call Accounting is simple and intuitive, requiring no technical expertise. This fast, lightweight system and extensive set of reports allow you to make informed decisions for controlling enterprise usage and related telecommunications costs — all from a centralized web-based portal. Easy access allows you to control your day-to-day tasks from one screen and do everything from tracing a call within a few seconds to monitoring corporate-wide usage information. In addition to receiving call information, Aeonix Call Accounting can transfer your company data to other systems such as those used for finance, HR and ERP.

Features List:

- ▶ User friendly and trouble-free interface
- ▶ Multi-switch, multi-location
- ▶ Multi-language and currency options
- ▶ Support of account codes and cost centers
- ▶ Organizational hierarchy levels
- ▶ Sophisticated report generator able to produce standard and custom reports
- ▶ Web-based interface for on-demand inquiry and reporting, anywhere
- ▶ Advanced graphical presentation of usage statistics and summaries



The Most Business Value for your Money

Aeonix Call Accounting encapsulates and addresses the most commonly used call accounting requirements in a single, feature-rich application. Aeonix Call Accounting is aimed at businesses that want to have complete chargeback visibility and total control of their telecommunications costs, combined with the ability to easily pinpoint problem areas. With Aeonix Call Accounting you don't have to settle for less, or compromise on system reliability. Simply put, Aeonix Call Accounting gives you the most business value for your money.



About Tadiran:

Tadiran Telecom (TTL) L.P., part of Afcon Industries, is an established global leader, innovator, and supplier of IP business telephony and telecommunications solutions. For nearly 50 years, Tadiran has been serving businesses of all sizes, including some of the world's largest companies and organizations in various market segments across 41 countries worldwide. With more than 100,000 satisfied end users and over 14 million installed ports worldwide, Tadiran strives to lead the industry in providing superior support and service to our global customer base. Tadiran features a comprehensive family of products including IP PBXs, Softswitches, Contact Centers, IP phones, as well as Mobility and Desktop applications. This highly versatile offering is designed to serve an ever growing list of leading companies in multiple vertical markets as varied as government, healthcare, education, hospitality, utilities, finance, transportation and more.

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