



Media Contact: Geoffrey Vertlieb
Director of Marketing Communications
Communication Service Solutions (CSS)
1-866-727-4300
Company:
Tel:
Email: marketing@comservicesolutions.com
Website: www.comservicesolutions.com

For Immediate Release

Introducing CSS Cloud Services: Revolutionizing the Central Station

Enid, OK November 8, 2023 – CSS is proud to announce the launch of its cutting-edge cloud-based infrastructure solutions, designed to empower central station operations with unmatched scalability and reliability. With a strong track record of seven years in the industry, CSS is a trusted partner for businesses looking to enhance their capabilities while reducing operational costs.

Central station operations have evolved into a technology-centric landscape, presenting challenges in maintaining skilled staff and managing competitive costs. CSS recognizes these challenges and offers a compelling solution—outsourcing central station operations to their state-of-the-art data centers.

CSS Cloud Services: A Game-Changer for Central Station Operations

CSS Cloud Services transforms CSS's offerings into comprehensive cloud-based solutions, enabling businesses to access the latest technologies without the burden of upfront investments. With CSS Cloud Services, customers pay only for the resources they use, ensuring cost-efficiency while benefiting from cutting-edge infrastructure tailored to their unique needs.

Key Features of CSS Cloud Services:

1. **Hosted Aeonix:** Tailored for the security industry, CSS Cloud Services offers hosted voice services that can seamlessly grow with your business, eliminating the need for expensive infrastructure investments.
2. **Hosted IVR:** Enjoy intelligent IVR services with advanced features like Area Code and Caller Recognition Routing, enhancing customer interactions.
3. **Hosted Receivers:** CSS Cloud Services offers automation-agnostic receiver banks, capable of integrating with any vendor, whether your servers are on-premises or hosted in the CSS cloud.
4. **Hosted Automation:** Simplify server management by hosting your servers in CSS Cloud Services' highly available, multi-node, multi-site, and redundant cluster, compatible with any automation system.
5. **Hosted SaaS:** Benefit from Dell Apex-backed cloud solutions with flexible, on-demand resources to ensure guaranteed uptime for all your server needs.
6. **Hosted ACC:** Streamline call center routing and dispatcher resource management with CSS Cloud Services' hosted ACC solutions, featuring real-time and historical reporting capabilities.
7. **Hosted Voice Recording:** Ensure compliance and simplify training and complaint resolution with CSS Cloud Services' hosted recording solution, eliminating the headache of managing infrastructure.

The CSS Difference: A Trusted Service Provider

In a world where the cloud is just someone else's data center, CSS Cloud Services stands out as a dedicated service provider with a deep understanding of the central station operations industry. Unlike other companies that have jumped on the cloud bandwagon, CSS does not monitor accounts, sell software, or compete with its clients' preferred vendors. CSS Cloud Services is committed to protecting life and property by delivering top-tier, reliable cloud solutions.



For more information about CSS Cloud Services and how it can revolutionize your central station operations, please visit www.comservicesolutions.com or contact sales@comservicesolutions.com.

About CSS:

CSS is a leading provider of connectivity solutions for the security industry, offering a comprehensive suite of voice and data connectivity services designed to simplify operations and enhance security measures. With a commitment to one-call resolution and deep industry expertise, CSS is the go-to partner for central stations and security professionals.

###