



communicationservicesolutions

CSS now an Authorized Reseller of Sur-Gard Receivers

Communication Service Solutions is a leading provider of Central Station products and solutions for the Security Industry. We know the mechanics of Central Stations because that is at the core of CSS's business. It's all we do!

We take pride in having the best trained staff and support in the Central Station industry. 24 hours a day, seven days a week and 365 days a year, we are always there for you.

On top of the best trained support staff we provide the best products in the security industry. A line of brands that have a proven track record for reliability. These include SecurVoice call recording, Aeonix Telephony and Contact Center solutions.

Now we are pleased to announce that we are now an Authorized Reseller of Sur-Gard Central Station Receivers (System III, IV, and 5). Your receivers are the backbone of your operation, so it's important that your equipment is installed and serviced by the best. You cannot leave something like this to chance or rely on a company that sells so many different products that their customer support and installation services have become a low priority. Trust the best and let CSS help you grow your business today.

Your Receivers are the
Backbone of your Operation



Features that Make a Difference to You

- Receiver sizes and configurations to meet every need
- Patented ANI and DNIS reception
- Patented Automatic Handshake Selection (AHS)
- High-security network monitoring
- Compact design requires less space
- User-friendly configuration tools Robust built-in diagnostic software
Firmware upgradable
- Automation output over TCP/IP
- Works with standard 19" racks (optional feature in SG-System I and II)





System 5 -Coming Soon-

- Monitor up to 1,474,560 IP communicators (Cellular or Ethernet) with up to 24 IP line cards and upgrade License keys
- Upgradeable memory to handle extensive future IP account capacity
- Supports visual verification features for DSC PowerSeries Neo
- Industry-leading account density per U rack for a reduced overall size of 4U
- SG-DRL5-IP line card with capacity of up to 4,096 (512 visual verification/512 supervised/3072 unsupervised) IP accounts, upgradable up to 61,440 via license keys
- Integrated redundancy eliminating downtime incidents
- Fully 'hot swappable' modules
- Auto-switching redundancy for power and to output peripherals



System IV

- Supports over 120 communication formats in small footprint
- Monitor up to 73,728 DSC IP Transmitters (GSM or Ethernet) (fully redundant System IV with 24 IP linecards and upgrade License Keys required)
- Auto-switching redundancy for power and to output peripherals
- Fully 'hot swappable' modules
- Supports up to 24 line cards – IP or PSTN
- Can mix and match line cards
- 'Flash' download for software updates for lines cards and CPM
- Robust built-in diagnostic software
- User-friendly configuration tools
- Split Shelf reporting to automation and printer to increase the throughput
- Supports an AHS (Automatic Handshake Table) of 250,000 entries. Expandable to 500,000 with a separate license key



System III

- Patented ANI and DNIS reception
- Patented Caller ID (Bellcore or ETSI only)
- Patented Automatic Handshake Selection (AHS)
- Advanced two-way audio integration
- High-security network monitoring
- Fully "hot-swappable" modules
- Eliminates fixed-line hunt groups
- Integrated scheduled receiver line card testing
- Blocks unwanted communications
- Requires less physical space
- User-friendly configuration tools
- Upgradeable "flash" memory
- Automation output over TCP/IP or RS-232
- ULC, CSFM, NIST, CE, CNC, IDA, A-tick, and C-tick approved

