



communicationservicesolutions

Two-Way Voice, PERS & MPERS

As the security industry keeps evolving, it is essential that you have the technology in place to provide the features and benefits needed to succeed.

Two-Way Voice, personal emergency response systems (PERS) and mobile personal emergency response systems (MPERS) are becoming a standard service, and if you are not taking advantage of the demand, you are losing market share to others who will.

Two-Way Voice is a great way to verify an event or alarm condition. In addition, the management of Two-Way Voice can be fully automated, with no fumbling to match an event with a call. And as the industry looks to reduce false alarms, Two-Way Voice is the ideal solution.

PERS & MPERS are in significant demand and will continue to be so as our population ages and wants to maintain independence. PERS is managed the same way as Two-Way Voice. MPERS requires the correct technology to be in place.

With any or all of these options, Aeonix and your automation software deliver the platform necessary. However, you can't manage automated Two-Way Voice, PERS & MPERS with a channel bank! Period.



Call and speak with CSS today about taking advantage of an expanding marketplace.

COMMUNICATION SERVICE SOLUTIONS YOUR CENTRAL STATION SYSTEM INTEGRATORS

If you are looking to build a new central station or add another central station to your organization, then look no further than Communication Service Solutions (CSS) to assist you. We can provide hands-on design, installation, service and industry-leading support. Products include Automation software, Telephony infrastructure, Cloud-based solutions, Central Station Receivers, Call Recording, Servers, UPS systems, and Generators.

CSS has established itself as the leader in the North American Security Industry. And, in fact, as a leading infrastructure consultant with 30+ years of experience, we empower customers to achieve total efficiency, agility, and complete control of their IT infrastructure.

Through careful planning, customers realize substantial cost savings, which are not limited to reducing the overhead of equipment and support but also minimizing footprint, electrical and cooling requirements, and the overall cost of licensing compliance. In addition, CSS engineers are the best and hold relevant certifications with Microsoft, VMware, and EMC.

Playing a large part in the industry acquisition boom of the last decade, CSS built some of the largest turn-key state-of-the-art central stations for some of the largest companies in the security industry including AvantGuard, Emergency 24, USA Central, NMC, Interface and Dynamark to name a few.

We pride ourselves in offering fully redundant and highly available single-site central stations to our customers. Still, we also have the expertise to develop multi-location systems for disaster recovery or when a more robust and scalable solution is required.

